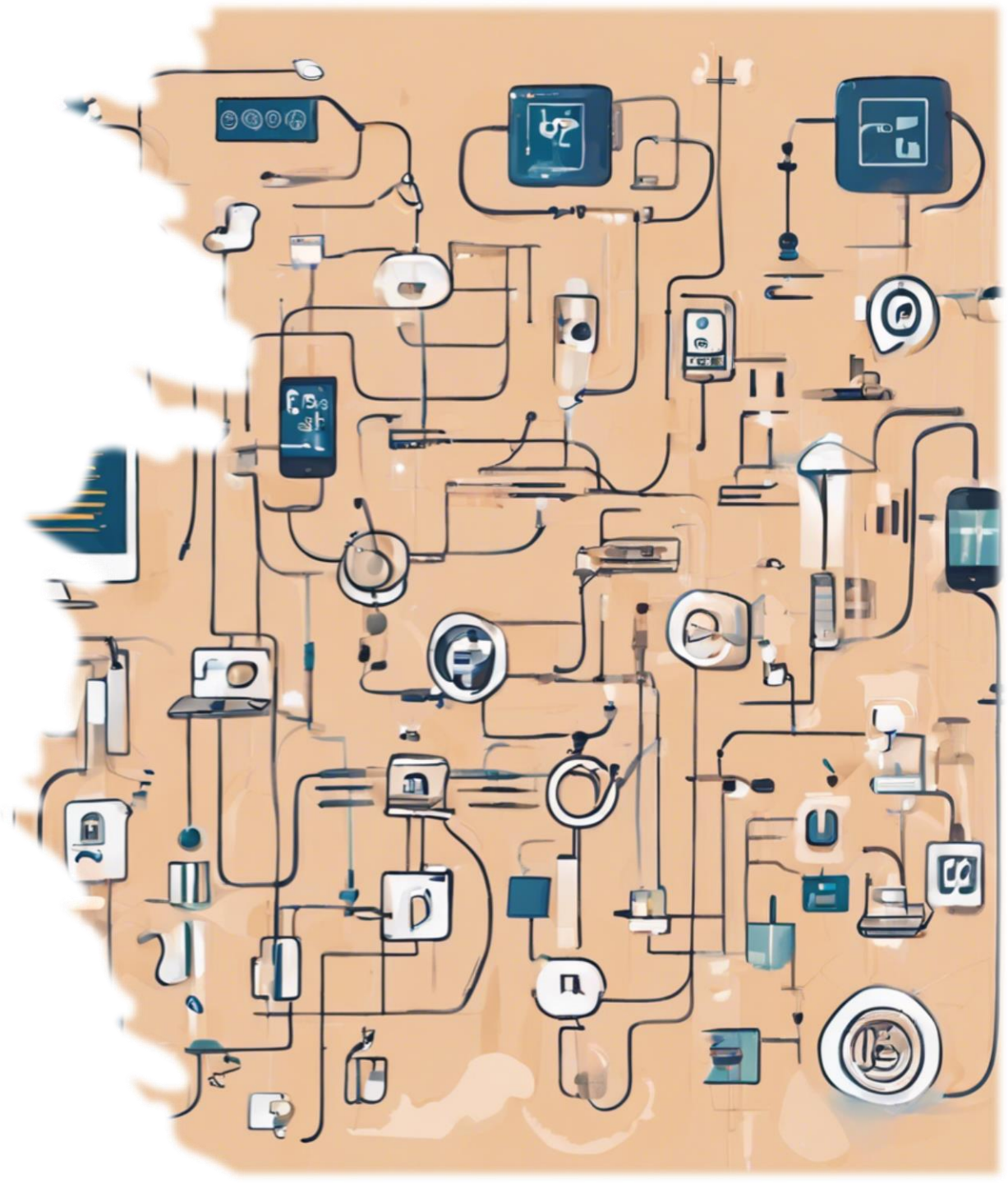


Smart Technology in Sunderland

Empowering people to thrive

The Technology

- Alexa Devices
- Tablets to Customers
- Home Automation
- Electronic Locks
- Home Security and Safety
- Gaming Devices & Accessibility
- Robotic Pets
- Lifestyle Monitoring



The Team

- Team of 12
- 2 Dedicated OT's
- Install both Telecare and Smart Technology
- Freedom to Explore
- Work Directly with Stakeholders
- TSA Accredited



The TEC House

- Developed in Collaboration
- TEC Team Integral to Design
- Significant Development Budget
- Traditional Accessibility Equipment
- Assessment Tool
- Staff Learning Resource
- Customer Support
- Virtual House





Customer Training

- Starts With Installation of Device
- Follow up Support
- Accessible
- Family Involvement
- Provision of Devices

The Future

- Continuing R & D
- Exploration of AI
- Hybrid Smart Things and Telecare
- Regulation
- Opportunities from Digital Switch
- Co-Production

