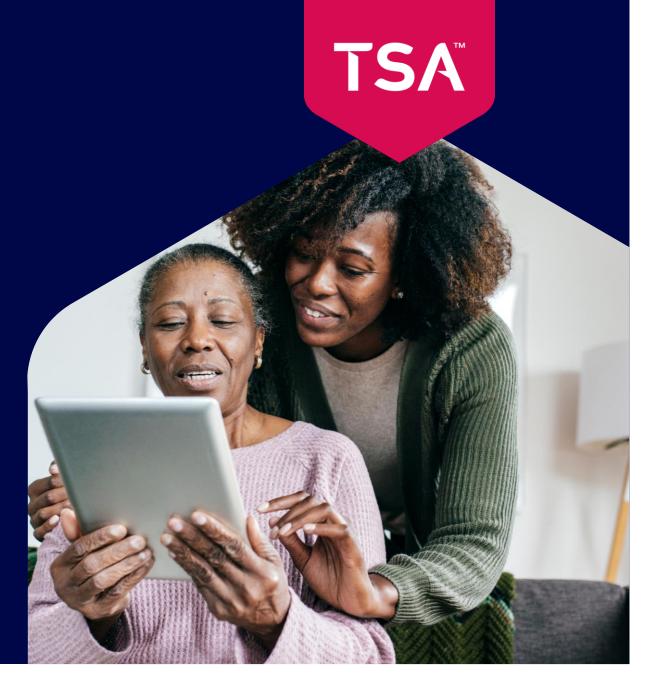
Empowering the workforce

Nathan Downing
Director of Membership Services
TSA

13 June 2024





Technology for our Ageing Population: Panel for Innovation



The power of partnerships & shared learning



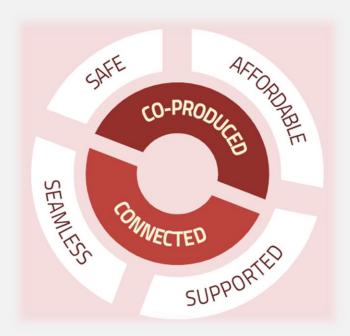


















CO-PRODUCTION WORKS



www.housinglin.org.uk/tappi

Supporting outcomes through enabling solutions



Testbed sites worked together with tenants to identify needs as part of their assessment process and test out solutions based on individual needs:

- Hydration monitoring to promote improved wellbeing & reduce risk of UTI
- Use of smart speakers linked to devices around the home to support those with poor mobility - opening curtains, setting reminders
- Testing robotic vacuums maintaining your home when accessing the property is difficult
- Promoting activity and safe walking using GPS devices and falls alerts when out and about
- Connected Care systems to build a pattern of everyday living and notify staff and families if habits change - proactive support and prevention of crises

New TAPPI resources to aid your



HTML pages with findings for TAPPI2, and tools and resources to help you adopt the TAPPI principles, incl.:

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practical tools, guidance and checklists to support organisations to take a similar approach to TAPPI.

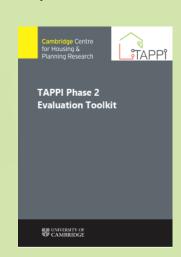
<u>Co-Production Works / Champions</u>

- Info and guidance on co-production
- **Animations**

CCHPR

Evaluation toolkit





Frequently asked questions



What do I do if the members of a co-production group wish to do something that I feel is unsafe or against regulations?

It is extremely unusual that a situation arises as described in the question. As a



Home > How you can do it > Supporting change > Enabling a Person-Centr.

This piece of guidance is aimed at service providers across health, social care and housing sectors, commissioners/ buyers and digital leads. When creating any form of strategy, best practice is to breakdown the strategy into key, practical steps that can be embedded and implemented as part of day-

Within this guidance, eight practical enablers have been identified, that will support the creation of a person-centred focused technology enabled care (TEC) strategy. It also signposts to other tools and resources produced by the

A drive for person-centredness





Bringing the TAPPI principles into practice – how could you embed within your organisation

There is an opportunity within all organisations across health, housing and care for a commitment to the adoption of the TAPPI principles within future activity, examples could include:



- 1. TAPPI principles applied across all TEC related procurement activity (and within general commissioning activity where relevant)
- 2. End-to-end quality is paramount organisations should aim to have QSF certified services and products (installation, 24/7 monitoring, mobile response, supplier solutions)
- 3. Connectivity is a right and a vital element of supporting independence it must be built into the fabric of the building from the point of initial plans and drawings we should ensure connectivity is referenced within all accommodation strategies
- 4. Opportunity to embed a co-production ethos into the commissioning of services and involve those we support within the evaluation of service procurement

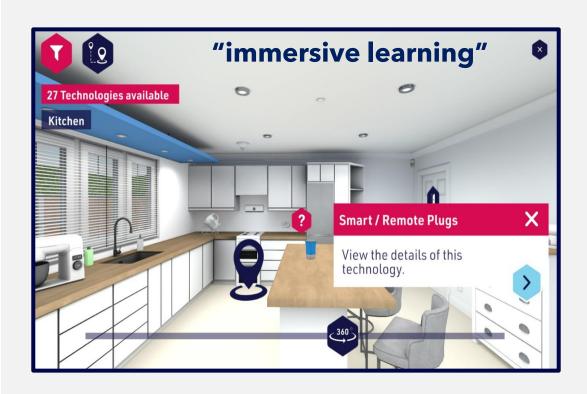


For all recommended activities there would need to be a mechanism for measuring activity levels and impact



Workforce Development: Building Your TEC Knowhow





- More than 4,500 people across 20+ health, care and housing organisations active on the platform
- Within North East, regional collaboration with 1,200 people supported through the virtual properties, with goal of 100 people onboarded per organisation
- Focus is on supporting organisations to embed elearning and increase quality referrals into TEC
- Further expansion into health and housing teams being explored over the coming months
- Using e-learning as core element of ASC induction







Thank you

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