



TRANSFORMING LIVES

THROUGH DIGITAL INNOVATION

The International Technology Enabled Care Conference. Unlocking insights. Building knowledge. Improving outcomes.

TSA™

Unlocking the power of proactive and preventative care services

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Proactive & Preventative TEC

Strategic Partner and Service Delivery Model

Strategic Partner for TEC

- Creating the service from an ambitious vision
- Working with partners and co-production
- Fully managed service providing holistic TEC model
- Engagement via forums, training, drop-in sessions
- Showcasing the technology and service from retail outlet
- Engaging the public as well as referrals from LBS
- Dashboard and case reviews supported by technical and clinical expertise
- Future strategy development
- Compliance and registration on the ATRS



P&P Service Delivery Model

- Implementing the technology and aligning with Contact Centre and Assessment/Installation approach
- Clinical workforce development to support assessment
- Incorporating learning and developing processes around proactive alerts
- Integration and alert management
- Decision making matrices and escalation management
- Comprehensive Power BI reporting suite
- Evolving approach as service reached scale
- Responder service role and UCR collaboration



Future Development

- Evolution of technology use – reablement, medication compliance, learning disabilities, virtual care, etc.
- Putting the insights into the systems used by practitioners and carers (e.g. Mosaic, Access Care Planner)
- Proactive & Preventative model for Housing to be developed for Sutton Housing Partnership
- Facilities expansion and improvements
- Development of services for organisations at different stages of their journeys
- Onboarding of existing TEC devices into Access Assure



Thank You

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